



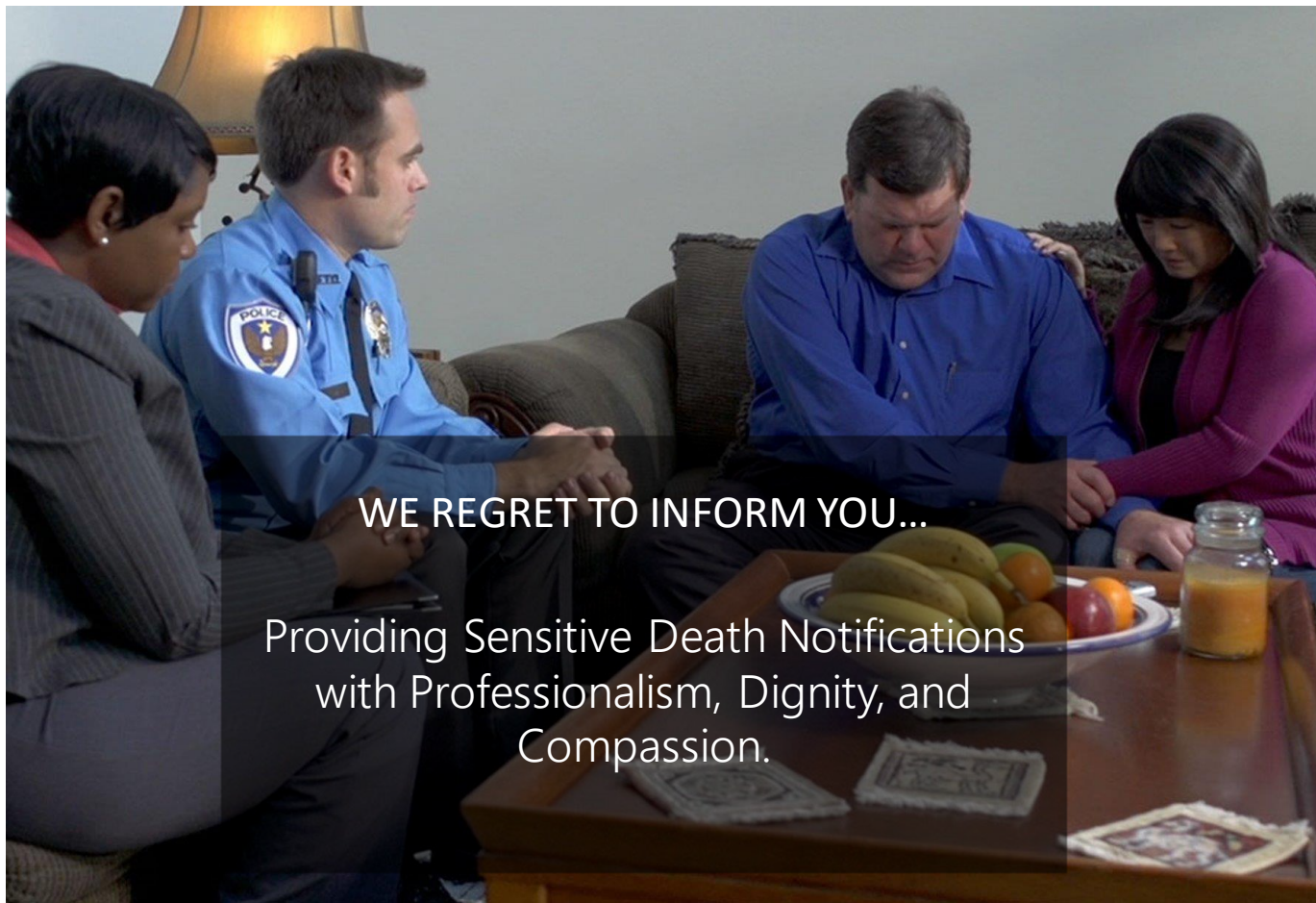
VICTIM SERVICES DIVISION

STRENGTH, RENEWAL, AND HOPE FOR EVERY VICTIM

How Victim Oriented is Policing?

Dr. Staci A. Beers
Federal Bureau of Investigation
Victim Services Division
Terrorism and Special Jurisdiction Unit

Planning and Preparing



WE REGRET TO INFORM YOU...

Providing Sensitive Death Notifications
with Professionalism, Dignity, and
Compassion.

www.deathnotification.psu.edu

Trauma Notification Team

- Enhancements to online platform
 - Demonstration videos
 - Updated material
 - Facilitators Guide
- Mobile App
- Trauma Notification Teams



Transportation Industry Initiative

Transportation Industry Initiative

- Phased engagement with high-speed rail, airlines, and cruise lines, to collaborate on capabilities, intersectionality, and response to federal crime victims in collaboration with the NTSB TDA
- Series of scenario-based workshops with each industry using statutory requirements as discussion points
- Goal is to create guidance for FBI Victim Specialists, Rail Liaison Agents, Maritime Liaison Agents and Airport Liaison Agents
 - Finalized Rail Liaison Guidance



FBI Crisis Response Canines
Wally & Giovanni "Gio"

Crisis Response Canines (CRC)

- FBI CRC program began in 2015
- The CRC Program seeks to leverage the canine-human bond to mitigate stress and anxiety of victims and responders following a mass casualty, critical incident, and/or violent crime
- CRC contact typically lowers the defensiveness of those in crisis and facilitates trust and communication between victims and responders, which facilitates positive investigative and prosecutorial outcomes.
- CRCs can assist across all threat programs and in a multitude of situations, to include child forensic interviews, hostage reunifications, victim/family briefings, and court support.
- Special attention is paid to vulnerable victims, i.e., children, older adults and dependent adults.
- Engagement is typically provided in the following settings:
 - Family Assistance Centers • Hospitals/Rehabilitation Centers • Personal Effects Returns • Family briefings • Death notifications • Interviews • Medical exams • Court rooms • Special operations
- Best Practice Guidelines Development

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